TeamGuide Pro

Automate your onboarding process and maximize the ROI of your TeamMate+ rollout.

TeamGuide Pro integrates natively into your TeamMate instance to simplify employee training and boost productivity, eliminate misuse, enforce policies, and maximize the return on your software investment. With TeamGuide Pro, you can have confidence in onboarding and manage change at every stage of your team's development.

Using TeamGuide Pro, you can:

Comply with policy requirements
Internal policy and external regulatory violations are top sources of unplanned HR and legal cost. Usage analytics help monitor and correct governance issues.

Manage change
Whether updating your audit methodology or new organizational policies, use in-app guides… in the context of your auditor's workflow'

Put insights into action
Quickly see how users are adopting TeamMate and where they require help in the system, avoiding common health tickets and reducing support costs.

Accelerated Learning
TeamGuide Pro enables you to make onboarding user- and context-relevant and get each new team member up to speed quickly.

- Guide users with role-specific adoption plans that help to rapidly turn new users into experts in your TeamMate instance.

Optimized Usage
A simple yet powerful tool that gives you the means to quickly, effectively, and unobtrusively guide and train TeamMate users.

- Instant access with no install process.
- Train users to increase the accuracy and quality of your data in TeamMate.

Personalized Experience
Every organization uses TeamMate differently. TeamGuide Pro makes it easy to tailor walkthroughs for each user and role.

- Complete control to customize how users interact with issue tracking, status updates, workflows, and more within TeamMate.

Boost employee efficiency and output with training as a service.

Shorten time to productivity
Training takes time, especially when your teams have diverse needs and management requirements. Flatten the learning curve with in-app walkthroughs customized to specific user types.

Improve employee morale
Software rollouts and process change can distract from the objectives they're meant to enhance. Preempt frustration by proactively offering in-app support when and where it's needed most.

Minimize the risk of new investments
Tool launches and upgrades all come with the possibility of key workflows breaking down. Contain the impact of unexpected change with context-relevant education and in-app certification.
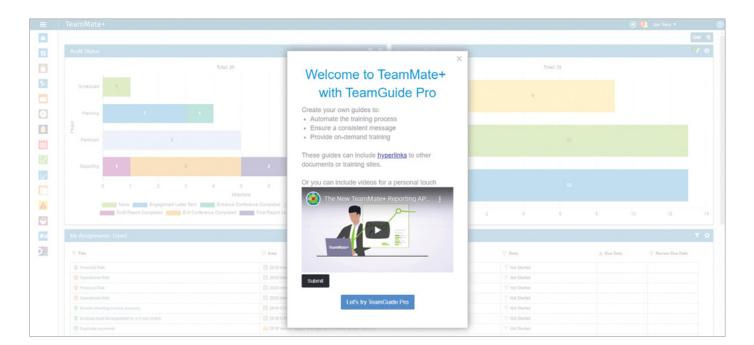
One-demand training
Auditors might need to view training guides multiple times as they learn a new feature. TeamGuide Pro allows unlimited access to all training guides so training can be repeated whenever your auditors need it.

Want more information on how TeamGuide Pro can help your department?

Contact **teammate-info@wolterskluwer.com**